

2025 Status Update to the 2022-2026 Multi-Year Accessibility Plan

Accessible Formats and Feedback

Accessible formats and communication supports are available upon request. If you require an accessible format or communication support, or if you wish to provide feedback, please contact us in one of the following ways:

- **Email:** info@elections.on.ca
- **Phone:** 1-888-668-8683
- **TTY:** 1-888-292-2312
- **Fax:** 1-866-714-2809
- **Mail or In Person:** Elections Ontario, 26 Prince Andrew Place, Toronto, Ontario, M3C 2H4

Your feedback is important to us. Elections Ontario recognizes that feedback is critical to identifying and removing barriers to participation, as well as improving how we deliver our services to persons with disabilities.

Table of Contents

Message from the CEO	5
Overview	6
Background and Legislation.....	6
Commitment to our MYAP	7
Accessibility Committee	7
Community Organizations and Individuals Representing Persons with Disabilities.....	8
General Requirements.....	9
Accessibility and Procurement Policies	9
Multi-Year Accessibility Plan	9
MYAP Compliance and Status Reports	9
Training	10
Headquarter Staff Training	10
Election Staff Training.....	10
Information and Communications Standard	11
Accessible Formats and Communication Support	11
Accessible Websites, Web Applications, and EO Mobile App.....	11
EO Mobile App	11
Accessible Tools, Services, and Outreach.....	12
Voter Feedback, QR Codes, and Accessibility	12
2025 General Election.....	13
Accessible Websites, Web Applications and EO Mobile App.....	13
Outreach Support	14
Voter Feedback and Accessibility.....	14
Customer Service Standard	15
Assistive Devices.....	15
Service Animals	16
Support Persons	16
Curbside Voting.....	16
Voting by Mail	16
Home Visits.....	17
Voting While in Hospital.....	17
Notice of Temporary Service Disruptions	17

2025 General Election..... 17

 Notices of Temporary Service Disruption18

Employment Standard 19

 2025 General Election.....20

 Employment..... 20

Design of Public Spaces Standard21

 Headquarters 21

 Voting Locations and Local Election Offices 21

 2025 General Election..... 22

 Accessible Voting Locations22

In Closing.....23

Message from the CEO

I am pleased to present Elections Ontario's 2025 Status Update to the 2022-2026 Multi-Year Accessibility Plan. This report highlights our activities and developments from January 1 to December 31, 2025, as part of our ongoing commitment to elector accessibility and inclusion.

At Elections Ontario, our mission is to uphold the integrity and accessibility of the electoral process by administering provincial elections in an efficient, fair, and impartial manner. We place great importance on dignity, independence, and equal opportunity for all Ontario electors, and we are fully compliant with the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA).

On February 27, 2025, the province of Ontario was thrust into an early election, prompting more than five million electors to head to the polls. We ensured all eligible electors could exercise their right to vote in an inclusive and barrier-free environment. This included examining all voting locations against our Site Accessibility Standards, training election officials to deliver accessible customer service, providing assistive technology at local election offices, offering home and hospital voting services, producing accessible information and accommodating election staff with disabilities.

To better understand voters' experience at the polls, a survey was conducted with 6,600 electors across Ontario through a research partner to measure satisfaction, accessibility, communication and barriers to voting. Overall, 98 per cent of voters with disabilities said they were either satisfied or very satisfied with the service provided by poll officials at their respective voting locations, up from 95 per cent in 2022.¹

We continuously strive to reduce barriers to elector participation by improving our accessibility tools and services. We collaborate with community organizations that represent persons with disabilities and value public feedback to help achieve the goals outlined in our MYAP. Working together, we continue to find ways to make voting easier and more accessible for all electors.

Greg Essensa

Chief Electoral Officer

¹ Elector Satisfaction Survey conducted from February 28 to March 16, 2025. Includes responses from 6,600 electors across Ontario.

Overview

Elections Ontario (EO) is a non-partisan office of the Legislative Assembly of Ontario that administers provincial elections, by-elections, and referenda, while taking into consideration the legislative accessibility requirements for persons with disabilities.

Our 2022–2026 Multi-Year Accessibility Plan (MYAP) is EO’s strategic five-year roadmap to identifying, removing, and preventing accessibility barriers for persons with disabilities. It is based on the following key objectives:

- Enhancing the voting experience by modernizing Ontario’s electoral processes and offering accessible tools and services that meet the needs of persons with disabilities.
- Eliminating barriers to participation by identifying, preventing, and removing obstacles to ensure that individuals with disabilities can engage in the democratic process in a fully accessible and inclusive manner.

This annual status update outlines the initiatives undertaken by EO and the progress achieved in the fourth year of implementing our MYAP. It also reports on the accessibility measures undertaken during the general election held on February 27, 2025.

Background and Legislation

To develop and implement EO’s overall strategic direction for providing accessibility support to Ontarians with disabilities, we must comply with the requirements under the following legislation:

- ***Accessibility for Ontarians with Disabilities Act, 2005 (AODA)***: Enacted to create accessibility standards that ensure Ontarians with disabilities can access goods, services, spaces and employment opportunities.
- ***Integrated Accessibility Standards Regulation (IASR), Ontario Regulation 191/11 under the AODA***: Establishes accessibility requirements for the five legislative standards: customer service, information and communications, employment, transportation and the design of public spaces (EO is not required to comply with the transportation standard as it is not applicable).
- ***Ontario Human Rights Code (OHRC)***: Ongoing obligations to accommodate persons with disabilities and to ensure they are not subject to undue hardships.
- ***Election Act, 1990***: Requires Returning Officers to ensure that voting locations are accessible to voters with disabilities.

While the AODA and its requirements are incorporated into our election administration policies and procedures, we recognize that additional accommodation measures beyond the AODA may be required in accordance with the OHRC.

Commitment to our MYAP

To better serve our communities, staff, and the more than 11.1 million eligible Ontario electors, EO has embedded the core principles of the AODA and IASR accessibility standards into all areas of our work, including our policies, practices, and procedures which aim to provide:

- goods, services and facilities in an integrated manner that respect the dignity and independence of persons with disabilities;
- equal opportunities to obtain, use, and benefit from goods and services or facilities;
- information and communications in accessible ways; and
- equal opportunity and diversity in employment and an accessible work environment.

Accessibility Committee

EO's internal Accessibility Committee meets regularly to consider accessibility in every aspect of our service delivery, including products, policies, practices, and procedures. It also focuses on our MYAP objectives while exploring new opportunities for accessible voting and preventing barriers.

In 2025, the Accessibility Committee examined various topics, including:

- employment opportunities at EO for persons with disabilities;
- using data from Emergency Management Ontario to identify at-risk voting locations and inform mitigation planning; and
- accessibility enhancements to the EO mobile app.

The Accessibility Committee also recognizes that the following barriers to voting may exist and could be further explored:

- Using paper materials to vote.
- Physically getting to a voting location or not feeling safe to vote in person.
- Accessing voting or candidate information.
- Voting independently and privately.
- Uploading and showing identification or not having acceptable identification.

- The influence of social media on democratic processes and the spread of misinformation and disinformation.

The Accessibility Committee continues to provide strategic advice on the implementation and effectiveness of the MYAP and the removal of barriers for persons with disabilities.

Community Organizations and Individuals Representing Persons with Disabilities

We recognize and appreciate the input and continued support from individuals and community organizations representing persons with disabilities across the province, some of which have helped us create our MYAP. Their expertise has helped guide EO as we continue to identify, prevent, and eliminate barriers faced by persons with disabilities.

The following organizations have provided or continue to provide support:

- Alliance for Equality of Blind Canadians
- Alzheimer Society of Toronto
- Arthritis Society Canada
- Autism Ontario
- Bob Rumball Canadian Centre of Excellence for the Deaf
- Canadian Hearing Services
- Canadian Mental Health Association
- CNIB Foundation, Toronto & Ottawa
- Community Living Ontario
- Deafblind Ontario Services
- March of Dimes Canada
- Ontario Disability Employment Network
- Ontario Federation for Cerebral Palsy
- Parkinson Canada
- Spinal Cord Injury Ontario

In November 2025, EO hosted its annual accessibility meeting with many of these community organizations, to provide an overview of the 2025 general election, the status of our MYAP and recruitment partnerships, and to explore possible accessibility enhancements to the EO mobile app.

General Requirements

There are several deliverables that EO must implement in accordance with the general requirements of the AODA, such as creating and maintaining accessibility and procurement policies, developing multi-year accessibility plans, publishing annual MYAP status reports and biennial accessibility compliance reports, and providing staff training.

Accessibility and Procurement Policies

In implementing the overall strategic direction for EO's commitment to providing accessibility supports to Ontarians with disabilities, our Integrated Accessibility Standards Policy addresses how the mandatory requirements and standards under the IASR will be achieved.

To facilitate the delivery of accessible services to Ontario electors with disabilities, EO's Site Accessibility Standards set the accessibility standards for voting locations and local election offices.

EO's procurement policy supports accessibility by requiring that accessibility considerations be applied, where applicable, when procuring goods and services. EO's Request for Proposal (RFP) templates and contracts include clauses requiring vendors to comply with applicable AODA requirements relevant to the deliverables being procured.

Multi-Year Accessibility Plan

Our MYAP was developed in consultation with community organizations and individuals representing persons with disabilities to meet the legislative requirements of the AODA. It demonstrates EO's commitment to accessibility and outlines our strategy to ensure our services are accessible to all Ontarians, including EO staff and members of the public with disabilities. It is an accessible document posted on our website and is available in alternative formats upon request.

MYAP Compliance and Status Reports

Under the AODA, EO must file an accessibility compliance report every two years with the Ministry for Seniors and Accessibility confirming that we have met our accessibility requirements under the AODA. Our most recent report was filed in the fall of 2025, and the next one will be filed in the fall of 2027.

EO is also required to prepare an annual status report documenting the progress made in the MYAP. These reports are posted on our website as accessible PDF documents. Alternative formats are available upon request.

Training

EO ensures that training is provided to all headquarter and election staff on the IASR customer service standard, the OHRC (as it pertains to persons with disabilities), and each of the AODA standards (as applicable to the duties of the position).

We continue to review and revise our staff training materials to include more information about interacting with and accommodating persons with lesser-known and understood disabilities, including those that are invisible or less visible.

Headquarter Staff Training

New headquarter staff are required to complete mandatory accessibility training during their first two weeks of employment and are provided with guidelines, best practices, and policies and procedures to ensure incorporation of our accessibility principles across the organization. The materials are available in an accessible format.

Election Staff Training

Training election staff on how to provide accessible customer service to an elector is extremely important. All poll officials and staff in each electoral district are trained prior to the beginning of an election or by-election to ensure that they are prepared to serve electors with disabilities in accordance with the requirements of the AODA.

Manuals and poll kits with instructions on how to assist electors with disabilities, specifically at voting locations, are provided to poll officials. Topics include assisting individuals with voting, accommodating the use of an interpreter or intervenor services, supporting electors with a variety of disabilities, and using assistive devices. Electronic versions of the training materials can be provided to election staff and converted to accessible documents if required or upon request.

In addition to in-person training, we use our award-winning training video to show staff how they can better serve electors with disabilities.

Information and Communications Standard

The Information and Communications Standard under the IASR requires service providers to create, provide, and receive information and communications that persons with disabilities can access. We continually make enhancements to our websites, web applications, EO mobile app, advertising and marketing plans, media relations, and outreach and public education initiatives to improve user experience.

Accessible Formats and Communication Support

When EO receives a request for a copy of a document in an accessible format or communication support, the request is fulfilled as soon as practicable at a cost that is no more than the regular cost charged to other persons. EO consults with the person making the request to determine the suitability of an accessible format or communication support based on their accessibility needs. The availability of accessible formats and communication support is posted on our website.

Accessible Websites, Web Applications, and EO Mobile App

Pursuant to the Information and Communications Standard of the IASR, EO's websites, web applications, and EO mobile app are compliant with Web Content Accessibility Guidelines (WCAG) 2.0, Level AA, enabling users of computers or mobile devices to browse without looking at the screen or clicking a mouse.

EO Mobile App

The EO mobile app allows users to create an account and access:

- a digital voter information card that an election official can scan when they go to vote;
- a list of candidates, including an audio list of candidates that electors can access on their personal mobile device to allow them to vote independently (mobile phones and electronic devices are permitted as an accessibility tool);
- their local election office and voting location information; and
- customizable election notifications.

The app is compliant with the AODA and is compatible with various assistive technologies.

Accessible Tools, Services, and Outreach

All public-facing products and materials are accessible and comply with the AODA and IASR requirements. We:

- provide general information on elections and the voting process in a range of print and digital formats to ensure all Ontarians understand when, where and how to vote;
- provide all communication materials (including websites, advertising, outreach and public education) in plain language;
- produce videos with close captioning, audio descriptions and ASL when possible;
- provide several channels for public inquiries including telephone, email, mail and in-person options;
- offer alternate accessible formats upon request for a cost no greater than offered to any other person; and
- operate a TTY service to enable people with hearing loss to access information by telephone.

Voter Feedback, QR Codes, and Accessibility

EO has been exploring ways to increase the accessibility of its collection of feedback from electors who have cast their ballots.

We have several channels to receive voter feedback, including telephone, email, mail, digital, in-person, and social engagement options.

We have been exploring the use of QR codes on EO communications materials, allowing electors to scan the code and directly access relevant information. However, these codes can pose challenges for users with disabilities, particularly in locating and scanning them. EO's approach includes providing easy-to-follow scanning instructions, using high-contrast QR codes for better visibility, well-considered physical placement to accommodate every elector, and consistently maintaining the appearance of the communications materials to foster familiarity and ease of use over time.

EO is committed to ongoing improvements to our feedback process, and we continue to work with community organizations and accessibility experts to make it more accessible and user-friendly.

2025 General Election

Accessible Websites, Web Applications and EO Mobile App

Enhancements were regularly being made to the EO website, web applications, and mobile app during the 2025 general election to improve user experience, including the following:

- The EO website and web applications presented real-time election information in an accessible and easy-to-navigate format, making it simple for users to find when and where to vote. Enhancements were made to ensure AODA compliance and deliver an inclusive experience for all users.
- The EO mobile app provided election-specific information on when, where and how to vote, including personalized notifications and alerts.
- The EO mobile app included an audio list of candidates, a new feature introduced in 2025, that electors could access on their personal mobile device to assist them with voting independently (mobile phones and electronic devices are permitted as an accessibility tool). The list of candidates was specific to each electoral district and was available from the start of advance voting through to election day.
- The EO mobile app provided electors with access to a digital version of their voter information card, offering a digital option to support personalized, accessible voting.
- The videos on our EO website had ASL and LSQ interpretation embedded within them. Additionally, audio descriptions were embedded in all videos, or a separate audio track was provided.
- The Voter Registration online process included the option for voters who did not have a driver's license to use an Ontario photo card to register.

Additional initiatives were undertaken to ensure the accessibility of EO's website and its content, including the following:

- On the first day of the election, the EO website, web applications, and mobile app provided information that was easily accessible regarding when, where and how to vote.
- Election materials such as the Ontario Voting Guide, identification requirements, and voting instructions were made available for download from the EO website in English, French, and 14 additional languages.
- Alerts were posted to the EO website, web applications and mobile app to inform electors of any disruptions or critical information.

Accessible Tools and Services

In addition to our day-to-day commitments to accessibility, the following tools and services continued to be offered during the 2025 general election. Electors could:

- request ASL and LSQ interpreters or intervenors via CNIB or CHS (EO covered the cost of all bookings);
- use their mobile phones as assistive devices;
- arrange curbside voting through their local election office;
- request a transfer to a more easily-accessible election day voting location through their local election office;
- request their voter information card and Notice to Voters in braille or by phone or email; and
- use Assistive Voting Technology (AVT) at their local election office or at select advance voting locations, allowing them to vote secretly and independently by using one of multiple controller options offered (an audio tactile interface; paddles that could be used with hands, feet or elbows; and sip and puff technology). AVT is available at local election offices on election day by appointment only.

Outreach Support

During the election period, headquarters assigned 104 Public Engagement Liaisons (PELs) to conduct over 1,000 outreach events across the province, reaching about 50,000 Ontarians. As part of this effort, PELs also engaged with local accessibility organizations within their electoral districts to promote accessible voting options. With support from headquarters, we reached 603 accessibility organizations throughout the province, helping to ensure more Ontarians were aware of the tools and services available to make voting accessible.

Voter Feedback and Accessibility

Overall, 86 per cent of electors with disabilities reported being satisfied with the assistance they received in the 2025 general election, up from 82 per cent in the 2022 general election.²

Detailed accessibility reports for each electoral district are available on our website. These reports outline the accessibility features of each voting location and the measures taken to remove barriers for electors, as required under the AODA.

² Elector Satisfaction Survey, conducted from February 28th, 2025, to March 16th, 2025, interviewing 6,600 electors across Ontario.

Customer Service Standard

EO is committed to providing accessible customer service to persons with disabilities and applying the four core principles of accessibility: independence, dignity, integration and equality of opportunity.

All headquarters and election staff are trained on the tools and services we offer and understand how to provide accessible customer service to persons with disabilities.

Accessible Tools and Services

EO permits:

- individuals to use their own assistive devices to access EO goods, services or facilities;
- service animals on all EO premises;
- the use of support persons; and
- electors to request a transfer to a more accessible voting location.

EO provides:

- magnifiers and ballot templates with braille numbering and cut-outs for voter use;
- notice when services are disrupted;
- special ballot voting, including vote by mail (for those with mobility issues or who do not want to go out to a poll), vote by home visit, and vote while in hospital;
- assurance that any emergency procedures, plans, and public safety information are available in accessible formats upon request; and
- high-contrast directional arrows to direct electors to accessible pathways and entrances at voting locations.

Assistive Devices

Individuals can use their own assistive devices to access EO goods, services, or facilities. Persons with disabilities are permitted to use their phones or other assistive devices as accessible tools to voting. Assistive devices can be used to look up voter information, magnify text, access interpreters, recall information needed to vote, or as a tool to communicate with an election official.

EO continues to explore applications and electronic devices used by persons with disabilities, especially those that provide simultaneous translations for persons who are deaf, deafened, or hard of hearing.

Service Animals

Service animals are permitted to enter all EO premises including voting locations during elections. If a service animal is excluded by law from the premises, alternative access to EO's goods, services, or facilities are provided, such as curbside voting.

Support Persons

EO permits support persons to accompany persons with disabilities and to enter EO premises, including voting locations, to assist with communication, mobility or personal care for medical needs. Staff are trained on proper etiquette surrounding service animals and support persons.

Pursuant to the *Election Act, 1990*, a support person or a friend of a person with a disability can also accompany the person with a disability to the voting screen at the voting location to help them mark their ballot, provided the friend takes an oath to keep the name of the candidate for whom the ballot was marked secret.

Curbside Voting

If an elector cannot enter a voting location, they may call their local election office to arrange curbside voting. The local election office will contact the voting location, and a poll official will meet the elector outside to request their voter information card and identification. The poll official will then return inside to complete the procedures required to issue a ballot and will bring the ballot to the elector to mark. Once the elector has marked their ballot, the poll official will return inside and deposit it into the ballot box to be counted.

Voting by Mail

If an elector cannot or does not wish to vote in person during an election, they may vote by mail by completing an application and providing a copy of at least one piece of government-issued identification showing their name and home address. Once the application has been approved, the elector is no longer eligible to vote using another voting method.

The application will be reviewed and, if approved, a voting kit containing a ballot will be mailed to the mailing address provided by the elector. To be counted, the

completed ballot must be returned to EO by 6:00 PM Eastern Standard Time (EST) on election day.

Home Visits

Not all electors are physically able or capable of voting at a voting location. Should an individual find it impossible or unreasonably difficult to personally go to the local election office or a voting location to vote, or they require assistance due to a disability or an inability to read or write, they can request a home visit.

During a home visit, a team of two Special Ballot Officers will visit the elector at their place of residence or another location within the electoral district. They will assist the elector in completing an application and a voting kit.

Voting While in Hospital

Voting in hospitals is only available during a general election and operates as a three-day program. The program provides electors who are temporarily staying in a participating hospital with the opportunity to vote, even if they are in a hospital outside of their electoral district.

During the hospital voting program, two election officials visit the elector at their bedside or in a designated area within the hospital. The officials assist the elector with completing an application and a voting kit.

Notice of Temporary Service Disruptions

It is important for electors with disabilities to be informed when services are being disrupted during an electoral event so that they can make alternative plans. Our policies instruct staff to provide a notice of disruption to the public whenever there is a temporary disruption in service, including posting a notice at the voting location, issuing an alert on our EO website and web applications, and sending a notification through our EO mobile app. Such notices include information about the reason for the disruption, the anticipated duration, if possible, and a description of any alternative access that may be available.

2025 General Election

Home Visits and Voting While in Hospital

During the 2025 general election, a total of 8,357 home visits and 5,741 hospital votes were conducted.

Notices of Temporary Service Disruption

In the 2025 general election, some voting locations experienced disruptions due to winter weather, construction, and other unforeseen events. Returning Officers reported 35 affected locations across 32 electoral districts. Common issues included hazardous road conditions, icy walkways, and snow-covered or obstructed accessible parking spaces. Notices of Temporary Service Disruption were posted in 26 of these districts, and 58 alerts were issued on the EO website to inform electors of location changes and service interruptions.

Employment Standard

The Employment Standard of the IASR requires employers to provide accessible accommodation across all stages of the employment life cycle for an employee with a disability. By proactively removing barriers, employers can help to create workplaces that are accessible and that allow employees to reach their full potential.

EO is an equal-opportunity employer committed to fostering an inclusive, equitable and accessible environment where all employees feel valued, respected and supported. We continue to share job opportunities with partner organizations, review our recruitment processes, and work with organizations to leverage expertise on best practices for hiring persons with disabilities.

We encourage people with disabilities to disclose and request accommodations should they need them so that they can perform their jobs with the tools and/or support they require.

To help support existing and potential new staff, we:

- provide accommodations during the recruitment, assessment and selection process;
- provide individual accommodation plans and related accommodations required for an employee to perform their job;
- provide a return-to-work process for employees who have been absent from work due to a disability;
- consider the accessibility needs of employees with disabilities for performance management, career development and redeployment;
- consult with employees who have disabilities to ensure the individualized workplace emergency response information meets their needs;
- review all new and revised job advertisements and job descriptions for content, language and accessibility; and
- ensure all external human resources documents are accessible and that staff follow EO's internal procedures to create an accessible work experience for persons with disabilities.

Individuals who require a disability-related accommodation to participate in the recruitment process or during their employment can contact us by:

- **Email:** hr@elections.on.ca
- **Phone:** 1-888-668-8683
- **TTY:** 1-888-292-2312
- **Fax:** 1-866-714-2809
- **Mail or In Person:** Elections Ontario, 26 Prince Andrew Place, Toronto, Ontario, M3C 2H4

2025 General Election

Employment

EO continued to promote inclusive hiring in the 2025 general election. Returning Officers reported 466 election staff who self-identified as having a disability and 201 accommodation requests that were fulfilled. Overall, 88 of 124 electoral districts employed staff with disabilities (or 71 per cent of all electoral districts).

Accommodations were also provided to employees with disabilities during recruitment and throughout employment, in compliance with the IASR employment standard. Election staff expressed satisfaction with the accommodations that were provided to them.

An online job app was available on EO's website during the election. Interested individuals could also apply in person at the local election office. All positions were paid and training was provided.

Design of Public Spaces Standard

The Design of Public Spaces Standard in the IASR provides requirements to make public spaces that are newly constructed or redeveloped easier for everyone to access. This includes outdoor spaces such as accessible parking spaces, outdoor paths of travel, sidewalks, ramps, stairs, curb ramps, and rest areas. It also includes service-related elements such as service counters, fixed queuing lines, and waiting areas with fixed seating. For all other spaces, the accessibility requirements of the Ontario Building Code are followed.

Headquarters

EO follows the requirements of the Design of Public Spaces Standard and the Ontario Building Code for the physical location of its headquarters.

Voting Locations and Local Election Offices

EO conducts inspections of all voting locations to assess their alignment with our Site Accessibility Standards and to verify compliance with the AODA. Voting locations include local election offices and locations where advance polls and election day voting are held.

EO's checklist has stringent requirements to ensure that a proposed voting location meets optimal accessibility before being approved. Pursuant to EO's Site Accessibility Standards, a voting location is considered accessible if it meets the following mandatory accessibility criteria for:

- accessible parking availability and parking space width (only if parking is available at the location);
- width, surface and slope of pathway;
- entrance door width, threshold level and hardware;
- slope and ramp of hallway;
- hallway and door width; and
- ground floor location or elevator.

In some areas, suitable locations may not be available within the required geographic boundaries, and remediations or exemptions may be necessary. If a proposed voting location does not meet the mandatory criteria, temporary remediations can be applied so that the voting location can become accessible.

2025 General Election

Accessible Voting Locations

In preparation for the 2025 general election, each potential voting location was inspected for accessibility using our standardized checklist.

Electors were informed when a location did not meet EO's Site Accessibility Standards with a notification on the EO website, and accommodations were provided in cases where the Site Accessibility Standards could not be met through remediation.

Every effort was made to meet EO's Site Accessibility Standards for voting locations. To ensure a positive experience for electors, remediations were proactively made, where possible, and included making ramps and designated accessible parking available, providing staff assistance for non-powered doors and elevators, and navigating around hazards.

A total of 552 advance voting locations and 6,885 election day voting locations were used across Ontario.

Of the advance voting locations:

- 391 met the accessibility standards without remediation;
- 148 met the standards with remediation; and
- 13 required exemptions.

Of the election day voting locations:

- 4,826 met the accessibility standards without remediation;
- 1,878 met the standards with remediation; and
- 181 required exemptions.

In Closing

EO remains committed to removing barriers for persons with disabilities and making voting easier. We look forward to continuing to implement our MYAP with continued support from community organizations, individuals representing persons with disabilities, and electors across Ontario.